



VINYL FLOORING



**Rhino
Elements**



**Rhino
Effects**

**Floorcare and Maintenance Guidelines
Warranty Guidelines**

[Between us, ideas become reality.™]

Rhino Elements/Effects Floorcare and Maintenance Guidelines

NEW FLOORS

- Damp mop immediately. Do not scrub or wash for at least 72 hours

REGULAR MAINTENANCE

- Sweep or vacuum regularly, to remove loose dirt which can scratch your floor.

Note: We do not recommend vacuums that have a beater bar since it can visibly damage your flooring surface. Additionally, we do not recommend electric brooms with hard plastic bottoms with no padding as use may result in discoloration and deglossing.

The use of steam mops or similar is not recommended.

- Wipe up spills as soon as possible. Never use highly abrasive scrubbing tools on any resilient floor.
- Wash your floor regularly with a neutral detergent such as Armstrong once'n'done or Armstrong luxe 2 in 1 resilient floor cleaner.
- Do NOT use detergents, abrasive cleaners, or "mop and shine" products. These products may leave a dull film on your floor.
- Over time, if the shine on your floor begins to dull, apply Armstrong Shinekeeper® Resilient Floor Finish. Do NOT use paste wax or solvent based polishes.

- Vinyl flooring, like other types of smooth floors, can become slippery when wet. Allow time for floor to dry after washing. Immediately wipe up wet areas from spills, foreign substance, or wet feet.
- Do not use highly alkaline 'floor strippers' to clean the floor covering. Highly alkaline solutions have the potential to damage the adhesive bonds between the planks.

PROACTIVE PROTECTION OF YOUR FLOOR

- When moving appliances or heavy furniture it is always wise to lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears.
- Use floor protectors under furniture to reduce indentation. As a general rule of thumb, the heavier the item, the wider the floor protector needed.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We strongly recommend mats without a latex or rubber backing since these backings can cause permanent discoloration.
- All Armstrong floor care products have been specifically developed to care for Armstrong floors.

Rhino Elements/Effects Warranty Guidelines

With the backing of these comprehensive warranties, you have all the confidence you need to live with your floor with complete peace of mind. Please be clear what is not covered by the warranty alongside.

RHINO ELEMENTS 12-YEAR RESIDENTIAL WARRANTY



RHINO EFFECTS 15-YEAR RESIDENTIAL WARRANTY



RHINO EFFECTS 5-YEAR GENERAL COMMERCIAL WARRANTY



THE RHINO GUARD PLEDGE

More freedom from household chores

Armstrong believe no other cushioned vinyl can match a Rhino floor. That's because Rhino floors are protected by NEW IMPROVED RHINO GUARD – an ingredient that we believe guarantees you more ease of cleaning and more resistance to household dirt and stains than other cushioned vinyl floor coverings.

Helpful Tips:

- All floors get dirty and need cleaning – the amount of routine cleaning required will depend on your household.
- Some staining agents are extremely powerful – try to make sure that any spills are mopped up as soon as possible.
- All floors can be damaged by matter walked in from outside, particularly tar and asphalt from newly laid roads or driveways; prevent such damage by using simple mats at outside doorways (avoid using mats with rubber backs).

For further information request Armstrong's current installation and maintenance literature from your retailer or from Armstrong.

ARMSTRONG WEAR WARRANTY LIMITATIONS

This warranty essentially guarantees that the floor will not wear out in normal domestic use, however other forms of physical damage are not covered: more specifically the warranty does not cover the following:

1. Use of the floor covering in a commercial interior (e.g. a commercial office or shop); this applies to all grades of product except those achieving EN32 classification
2. Use of the floor covering in an outside / external location.
3. Defects arising from poor installation (this includes damage arising from subfloor irregularities, for example excessive unevenness, loose nails or other protrusions; visual surface defects caused by previous floor coverings that should have been removed or covered, for example ceramic or bitumastic tiles, floor boards, cushioned vinyl, or by failure in the underlayment seams 'peaking' or opening due to use of incorrect adhesive or seaming method; edge to edge shade variation, discoloration arising from installation next to a source of excessive heat discoloration caused by 'bottom up' staining (this is staining caused by the subfloor which may have contained excessive moisture, residual old adhesive or other staining agent – a competent professional installer would prevent such damage); visible trowel marks; Armstrong recommends that any defects thought to be related to poor installation are referred in the first instance to the retailer from whom the floor covering was purchased).
4. Cuts, tears, gouges, burns or damage caused by stiletto or sharp high heels (these will even damage concrete!), sharp or hot objects dropped on the floor, dragged appliances, unprotected furniture feet, etc.
5. Minor scratching and loss of gloss or sheen; scuffing (see points 3 and 4 of Rhinoguard Pledge Limitations - right).

