



# Tru-Loc

*Laminate Flooring*

## FLOORCARE & MAINTENANCE GUIDELINES

[ Between us, ideas become reality.™ ]

**FLOORING**

# Floorcare and Maintenance Guidelines

Congratulations on choosing an Armstrong Tru-Loc Laminate floor! Your floor should continue to look fantastic and wear well for many years to come by observing our tips for maintenance, care and regular cleaning routines.

- Dirt, sand and grit lead to excess wear and scratching of your floor. Minimise the amount of these elements entering the house by placing mats outside and in front of all entrances to your home.
- Sweep, dust, vacuum or dry mop regularly to keep floor clean and ensure door mats are also kept clean.
- Wipe up spills promptly with a dry cloth or dry paper towel. Sticky substances should be removed with a slightly moistened cloth or paper.
- We recommend regular maintenance with cleaning agents that have been specially formulated for the maintenance of laminate floors.
- Never flood or wet mop the floor with water or any other liquid products. Over wetting your floor can change the moisture balance and cause expansion and severe damage that will void the warranty. Ensure your mop is well wrung out before mopping the floor.
- Under no circumstances should household detergents such as ammonia based cleaning liquids, polishes or steam mops be used on your laminate floor as they may cause damage to the surface finish.
- Floor wax, polish or similar agents are unnecessary due to non-porous surface of laminate flooring.
- Moving furniture over your floor can lead to surface damage. Protect the floor by fitting protective pads to legs of chairs and tables or place heavy furniture on a mat when moving across the floor. If furniture has castors fitted it is preferable that they are the barrel type as ball castors may cause damage.
- Shoes with spiked, pointed or damaged heels (stilettos) can damage the surface of your floor and should be removed before walking on the surface.
- Keep pets' claws trimmed and paws clean and free of dirt and soil as they can scratch the floor finish, requiring extra maintenance.
- Use non-slip rugs or mats in high wear areas and pivot points such as room entries or stair landings.
- Direct sunlight with its UV rays can cause a chemical reaction in the laminate layer causing ageing of the material and thus change in colour. Periodically rearranging or moving rugs and furniture will allow floor to age evenly. Direct sunlight on the floor should be prevented by using curtains or blinds on windows and doors.
- A room's relative air humidity is ideally 40 – 50% at 20°C. During cold periods with increased heating, the indoor air humidity may become so low that the floor is prone to drying out. This causes a certain amount of separation so that minor gaps appear in the flooring joints. Such problems can be overcome by the use of a room humidifier.

