



LUXURY VINYL PLANK

**Vinyl Plank Floor Care and
Maintenance Guidelines**

LUXE PLANK™

[Between us, ideas become reality.™]

Floor Care and Maintenance Guides for Armstrong Luxe Plank Flooring

IMPORTANT: Do not wash or scrub the new LUXE PLANK flooring for at least 5 days after the installation. This will allow the planks to become “seated” in the adhesive and prevent excess moisture and cleaning agents from interfering with the adhesive bond.

PROACTIVE PROTECTION FOR YOUR FLOOR

- When moving appliances or heavy furniture it is always wise to lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.
- Use floor protectors under furniture to reduce indentation. As a general rule of thumb, the heavier the item, the wider the floor protector needed.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We strongly recommend mats without a latex or rubber backing since these backings can cause permanent discoloration.
- All Armstrong floor care products have been specifically developed to care for Armstrong floors.

Caring for Your Floor

- Sweep or vacuum regularly, to remove loose dirt which can scratch your floor.

Note: We do not recommend vacuums that have a beater bar since it can visibly damage your flooring surface. Additionally, we do not recommend electric brooms with hard plastic bottoms with no padding as use may result in discoloration and deglossing. The use of steam mops or similar is not recommended.

- Wipe up spills as soon as possible. Never use highly abrasive scrubbing tools on any resilient floor.
- Wash your floor regularly with an Armstrong Luxe Floor Cleaner.
- Do NOT use detergents, abrasive cleaners, or “mop and shine” products. These products may leave a dull film on your floor.
- Over time, if the shine on your floor begins to dull, apply Armstrong Shinekeeper® Resilient Floor Finish to restore the appearance of LUXE PLANK. Do NOT use paste wax or solvent based polishes.
- Vinyl flooring, like other types of smooth floors, can become slippery when wet. Allow time for floor to dry after washing. Immediately wipe up wet areas from spills, foreign substance, or wet feet.
- **Do not use highly alkaline ‘floor strippers’ to clean the floor covering. Highly alkaline solutions have the potential to damage the adhesive bonds between the planks.**
- For optimal care of your Luxe Plank floor we recommend the Armstrong Luxe Plank Cleaning System / Luxe Plank Floor Cleaner.

Helpful Tips:

- All floors get dirty and need cleaning – the amount of routine cleaning required will depend on your household.
- Some staining agents are extremely powerful – try to make sure that any spills are mopped up as soon as possible.
- All floors can be damaged by matter walked in from outside, particularly tar and asphalt from newly laid roads or driveways; prevent such damage by using simple mats at outside doorways (avoid using mats with rubber backs).

REPAIR PROCEDURE

For damaged bottom overlap film on plank prior to installation.

If the exposed film with adhesive is severely wrinkled or damaged prior to installation the damaged portion can be removed and replaced with a piece of the LUXE PLANK transition strips supplied in every carton. Sometimes, just bending it in the other direction will allow the film to lay flat enough for normal installation. If this doesn't work:

1. Turn the plank over so the back is exposed.
2. Use a utility knife to score through the back film with a straight cut 50mm from and parallel to the edge of the damaged film.
3. Make additional cuts to isolate the damaged portion of film from the undamaged areas.
4. Carefully peel the damaged area from the back of the plank, leaving the undamaged areas intact.
5. Cut a piece of the LUXE PLANK transition strip to the proper length to replace the damaged film.
6. Strip release paper from the LUXE PLANK transition strip and adhere it to the back of the plank in the void where the damage was removed (do not overlap the LUXE PLANK transition strip material on top of the existing film).
7. Repaired plank can now be installed as normal.

For damaged plank after installation.

If a plank becomes damaged to the extent that it needs to be replaced, use the following procedure.

1. Use a sharp utility knife (razor knife) to score down through the joints on all four sides of the damaged plank. Cut completely through the rigid vinyl film backing on the plank.
2. Remove damaged plank.
3. Remove the exposed, L-shaped, bottom overlap film from the replacement plank. Trim it carefully along the edge of the plank.
4. Turn the replacement plank face down and use the trimmed film (from step 3 above) to fill in the areas on the back of the plank that does not have film on it. This creates a uniform thickness on all 4 edges of the plank.
5. Cut LUXE PLANK™ transition strips material to lengths so that it can be inserted beneath adjoining planks on all 4 sides of the opening where the damaged plank was removed. Remove release paper from the LUXE PLANK transition strip and insert it, adhesive side up, about 25mm underneath the surrounding planks. Do not overlap the LUXE PLANK transition strip material surrounding the opening.
6. Insert the replacement plank into the opening and bond to the adhesive on the transition strips. This method will ensure that planks are bonded to each other, not the subfloor, as intended with this floating installation.

**For further Armstrong information Freecall 1800 800 518
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