



VINYL FLOORING

Resilient Vinyl Flooring

Floorcare and Maintenance Guidelines
Warranty Guidelines

[Between us, ideas become reality.™]

Resilient Vinyl Floorcare and Maintenance Guidelines

NEW FLOORS

- Damp mop floor immediately. Do not scrub or wash for at least 24 to 48 hours.

REGULAR MAINTENANCE

- Sweep, damp mop or vacuum floor daily to remove loose dirt.
- Wipe up spills as soon as possible before they dry.
- A thorough washing is recommended when the floor looks dull and scuffed. Use Armstrong Once 'n Done No Rinse Floor Cleaner diluted in water. Remove stubborn marks with Armstrong New Beginning Extra Strength Cleaner and Stripper.

Rhinofloor **does not need to be polished.** However, if you wish to provide your floor with additional protection from wear and tear and obtain a high gloss level you can do so by applying Armstrong Shinekeeper Long Lasting Floor Polish.

Resilient Vinyl Warranty Guidelines

We hope this wear warranty will give you all the confidence you need to live with your floor with complete peace of mind; we also make clear what is not covered by the warranty – see Armstrong Wear Warranty Limitations below.

Armstrong Wear Warranty Limitations

This warranty essentially guarantees that the floor will not wear out in normal domestic use, however other forms of physical damage are not covered: more specifically the warranty does not cover the following:

1. Use of the floor covering in a commercial interior (e.g. a commercial office or shop); this applies to all grades of product except those achieving EN32 classification
2. Use of the floor covering in an outside / external location.
3. Defects arising from poor installation (this includes damage arising from subfloor irregularities, for example excessive unevenness, loose nails or other protrusions; visual surface defects caused by previous floor coverings that should have been removed or covered, for example ceramic or bitumastic tiles, floor boards, cushioned vinyl, or by failure in the underlayment seams 'peaking' or opening due to use of incorrect adhesive or seaming method; edge to edge shade variation, discoloration arising from installation next to a source of excessive heat discoloration caused by 'bottom up' staining (this is staining caused by the subfloor which may have contained excessive moisture, residual old adhesive or other staining agent – a competent professional installer would prevent such damage); visible trowel marks; Armstrong recommends that any defects thought to be related to poor installation are referred in the first instance to the retailer from whom the floor covering was purchased).
4. Cuts, tears, gouges, burns or damage caused by stiletto or sharp high heels (these will even damage concrete!), sharp or hot objects dropped on the floor, dragged appliances, unprotected furniture feet, etc.
5. Minor scratching and loss of gloss or sheen; scuffing (see points 3 and 4 of Rhinoguard Pledge Limitations - right).

THE RHINO GUARD PLEDGE

More freedom from household chores

Helpful Tips:

- All floors get dirty and need cleaning – the amount of routine cleaning required will depend on your household.
- Some staining agents are extremely powerful – try to make sure that any spills are mopped up as soon as possible.
- All floors can be damaged by matter walked in from outside, particularly tar and asphalt from newly laid roads or driveways; prevent such damage by using simple mats at outside doorways (avoid using mats with rubber backs).

For further information request a copy of Armstrong's current installation and maintenance literature from your retailer or from Armstrong.

Armstrong believe that no other cushioned vinyl can match a Rhinofloor. That's because Rhinofloors are protected by NEW IMPROVED RHINO GUARD – an ingredient that we believe guarantees you more ease of cleaning and more resistance to household dirt and stains than other cushioned vinyl floor coverings.

For further Armstrong information

Freecall 1800 800 518

www.armstrong-aust.com.au