



CEILING SYSTEMS

[Between us, ideas become reality.™]

an australasian
corporate profile



[Between us, ideas become reality.™]

FLOORING



the company



Millions of Australians each day work under an Armstrong ceiling system or on an Armstrong floor.

Around the world Armstrong is the world's largest manufacturer of resilient vinyl flooring products and the largest manufacturer of acoustic ceiling systems. Manufacturing facilities are placed all over the globe, including Australia, where today, two flooring plants operate.

Armstrong in Australia is a manufacturer and supplier of resilient floor finishes and acoustic ceiling and wall systems. The two Armstrong floor plants are the only resilient (vinyl) flooring plants in Australia and therefore Armstrong is the only supplier committed to local manufacture.

The People

Close to 200 people are directly employed by the combined divisions, representing over 25 nationalities. These people are our key and there is more than 1,000 years of combined expertise within the Armstrong Australian family. Including suppliers and associated bodies, over 1,000 people a day are at work in continuing the Armstrong market leadership.

A Short History

- 1960 incorporated in Australia selling flooring and ceilings.
- 1968 Armstrong-Nylex joint venture (Flooring).
- 1969 Armstrong begins manufacturing vinyl flooring in Australia.
- 1970-80's Armstrong attains market leadership in both core businesses (vinyl flooring and acoustic ceilings).
- 1980's Armstrong becomes Australia's only manufacturer of vinyl flooring and begins to manufacture vinyl tile at Thomastown, Victoria.
- 2000+ Armstrong enters the new millennium as Australia's leading supplier of vinyl flooring and acoustic ceilings.
- 2011 Armstrong Celebrates 50 years of business in Australia.

Vision

We deliver on our promises.

This is achieved through product innovation and the largest technical support system in the country.



Values

Respect – Integrity – Diversity – Service.

Environmental

- Armstrong is a world leader in environmental issues involving flooring and ceilings.
- Ceiling panels have a recycled content of up to 80%.
- Up to 99.5% of waste is recycled in the flooring plants.
- All EPA, EHS Standards are met.
- Armstrong has manufacturing facilities around the world certified to ISO 14001.
- As part of the "Greenhouse Challenge", Armstrong Australia has reduced its CO2 emissions per tonne of material produced since 2000 by 31%; material produced increased by 80% in the same period.
- Armstrong Ceiling products have been verified by Ecospecifier and classified as "eco and health preferable and likely to contribute to Green Star™ credit points".

Recycling

Recycling is a major focus for Armstrong Australia:

- 28 tonnes of HDPE plastic shopping bags.
- 395 tonnes of post-consumer recycled PVC plastic bottles for recycling into new flooring.
- 126 tonnes of ceiling material diverted from landfill for the 530 Collins Street, VIC, refurbishment.





Market Solutions

Acoustic Ceilings – A comprehensive array of mineral fibre and metal panels, with full suspension system options for commercial environments, including office, healthcare, education and a variety of retail and public spaces.

Commercial Flooring – Resilient (vinyl) sheet and tile primarily made locally plus vinyl accessories form a package for health education and mercantile markets.

Residential Flooring – Resilient (vinyl) sheet for domestic and light commercial use, including do-it-yourself.

Wood Flooring – Commercial and domestic grade wood and laminate flooring suitable for both commercial and domestic markets.

The Support

Both flooring and ceilings are technical in nature and both provide a full gambit of advice, whether it be acoustic layouts and best practice for ceilings or full product and installation advice for flooring.

The Distribution

Our flooring division has distributors in all Australian States and Territories and New Zealand.

Our ceiling division also has a full network throughout Australia and New Zealand covering sales, technical support and distribution.

Export

Our manufacturing facilities affiliations with many countries in the Asia Pacific region give a strong export focus in countries such as India, Japan, China, South East Asia and Pacific Islands.

The Outcome

Product variety and technical support, surety of supply and commitment to Australia are the foundations of Armstrong's operations. To continue our leading edge position is our driving force. This is embodied in the commitment that:

[Between us, ideas become reality.™]

Major Projects

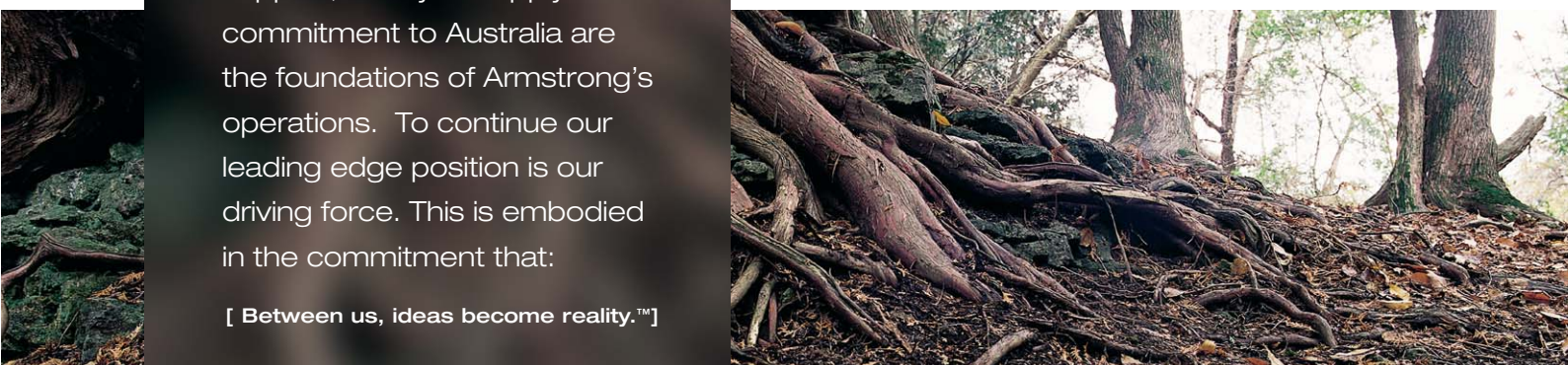
Armstrong has been involved in a variety of major projects locally and globally. In Australia a sample of recent projects include:

CEILING

- Office towers – Latitude, NSW (60,000 m²), BHP Head Quarters, VIC (25,000 m²), Citibank, NSW (70,000m²), Freshwater Place, VIC (45,000 m²), Brisbane Square, QLD (45 000m²), Edmund Barton Building, ACT (40 000m²), ANZ Docklands, VIC (55 000m²)
- Hospitals – Austin, VIC (40,000 m²), Townsville, QLD (40,000m²), Concord, NSW (25,000 m²), Royal Adelaide, SA (15,000 m²), Royal Womens Hospital Brisbane, QLD (10 000m²), Royal Children's, VIC (60,000m²)
- Major Retail Chains – Myer and Aldi
- Schools, Universities, TAFE colleges, Melbourne University School of Economics (15000m²)
- Key call centres, NAB, NSW, ANZ, VIC
- Libraries, clubs, airports, utilities
- And thousands more

FLOORING

- Royal Children's Hospital, VIC – 80,000m² (to be supplied)
- Royal Women's Hospital, VIC – 20,000m²
- Launceston General Hospital, TAS – 6,500m²
- Rockhampton Hospital, QLD – 13,000m²
- Brisbane Reception Centre, Wacol, QLD – 9,400m²
- Long Bay Prison Hospital, NSW – 9,000m²
- Mater Hospital, Newcastle, NSW – 14,000m²
- St Ives Nursing Home, WA – 1,600m²
- The Queen Elizabeth Hospital, SA – 7,000m²
- Flinders Medical Centre, SA – 2,000m²





Armstrong World Industries Pty Ltd

Ceiling Division Head Office
99 Derby Street
Silverwater, NSW 2128

Customer Service

New South Wales

Telephone: (02) 9748 1588
Facsimile: (02) 9748 8449

Victoria

Telephone: (03) 9580 9633
Facsimile: (03) 9587 5139

Queensland

Telephone: (07) 3809 5565
Facsimile: (07) 3809 5507

Armstrong World Industries (Australia) Pty Ltd

Flooring Division Head Office
29 - 39 Mills Road
Braeside, Victoria 3195
Telephone: (03) 9586 5500
Facsimile: (03) 9580 4810

Customer Service

Australia Only

Commercial: 1800 632 624
Residential: 1800 800 518

www.armstrong-aust.com.au

